CREDIT UNION OF GEORGIA

### 2021 ANNUAL REPORT

# PEOPLE



### PASSION



# PURPOSE



### \$568 Million

in Assets

46

Select **Employer** Groups





11,370

Mobile App Downloads 2,043

Vehicle Loans Financed



45.32

Average Member Age \$98 Million

in New Mortgages



"Every time I have been here, there has been outstanding service! Everyone is professional, friendly and welcoming.

Honestly, this is the best customer service I have ever received in a bank. Definitely 5 stars!" - Shirley S.

35,889

Members



4 Awards

Best Financial Institution

830

Community

**Events** 

Attended

217

Community **Events** Sponsored



4,558

Loans Granted 4,214

New Accounts



in Net Income



Counties Served

Branch Locations



Online Banking Users **\$239.4 Million** 

in New Loans

**New Branches** Opened



\$84,589

Philanthropic Donations

596

Volunteer Hours Donated



2021 **AROUNDABOUT READERS' CHOICE** 

Best Bank/ Credit Union Around Canton & Townelaker

2021 **BEST OF LIFE** Best Financial

Institution/Bank/ Credit Union Canton Family Life 2021

**BEST OF COBB** Best Credit Union Marietta Daily Journal

2021 **FORBES BEST-IN-STATE CREDIT** UNION

Forbes Magazine

2021 **ANOTHER LEVEL BLUE DEVIL AWARD RECIPIENT** 

Marietta High School

2021 **PARTNER** OF THE YEAR Hickory Flat Elementary School

2021 **GREAT PLACE TO WORK** 

#### PRESIDENT'S REPORT

- BRIAN ALBRECHT, PRESIDENT/CEO -

First, I would like to thank you all for your constant support. 2021 was another great and busy but productive and successful year. It is because of each of you the Credit Union exceeded our goals and expectations. I am extremely proud of how our team members continuously supported each other and served our members and our community together.

Our commitment to our members and their experience is what keeps our members coming back again and again and telling their friends, families and colleagues. We are committed to helping our members thrive in every stage of their life by providing them with the financial solutions they need.

"We have been a member since 1981! The CUofGA has always taken excellent care of its members! Checking is without extra fees! The tellers are always pleasant and always helpful with any questions we ask!!!" – Marie G.

Along with enhancing the lives of our members, we focused strongly on serving and bettering our communities. Our staff and members came together through various fundraising efforts to donate over \$84,000 and volunteered nearly 600 hours to organizations and nonprofits in our community! We truly are people helping people.

Credit Union of Georgia received many accolades during 2021. Some of these include Best Financial Institution, Best Credit Union, Great Place to Work and Partner of the Year. These achievements reinforce that hard work, dedication and commitment to our communities is noticed. This could not be done without all of you!

As we continue into 2022, I am confident Credit Union of Georgia will remain competitive and continue to strive for innovation. Because of each of you, this financial institution is an organization we can all be proud of. Thank you again.

#### **MISSION**

To serve our local communities by providing financial solutions and guidance for every stage of life. We are your Credit Union!

#### VISION

To provide financially empowering, enhancing, educational and exciting experiences to every member, every time.

#### **VALUES**

#### We Believe In...

Empowering members' financial decisions Enhancing members' financial lives Educating our members financially Exciting members' financial experience



#### **AUDIT COMMITTEE REPORT**

- DANNY SMITH, CHAIRPERSON, DIRECTOR EMERITUS -

The Audit Committee consisting of Credit Union of Georgia members is responsible for working independently of the Board of Directors and Credit Union Management, to assist in monitoring the operations of the Credit Union, verifying the accuracy of records and ensuring the security of deposits.

To aid our efforts, we are also responsible for selecting an independent public accounting firm. We selected the firm of Nearman, Maynard, Vallez, CPAs, P.A. to perform the 2021 annual financial audit and provide an opinion on the audited financial statements, in conformity with generally acceptable accounting standards. The committee meets with this firm to review audited financial statements, audit results and discuss recommendations for improvement. A copy of audited financial statements is available upon request.

The Georgia Department of Banking and Finance and the National Credit Union Administration also perform regular supervisory examinations. They assess Credit Union of Georgia's financial condition, compliance with regulations and safety and soundness. The Audit Committee is pleased to report that the most recent regulatory examination once again validated the financial strength, safety and soundness of your credit union.

#### TREASURER'S REPORT

- DR. RANDY REECE, TREASURER AND CHAIRPERSON OF THE COMPENSATION COMMITTEE -

Included in this report is our Statement of Financial Condition and Statement of Income & Expenses as of December 31, 2021. The Credit Union had a phenomenal year financially. In 2021 the Credit Union had impressive loan growth with a nearly 25% increase in new loan dollars. The Credit Union continued solid financials by also increasing assets by more than 22% and closing the year at more than \$568 million in assets. The Credit Union ended the year strong with more than \$4 million in Net Income.





#### CHAIRPERSON'S REPORT

- JILL MUTIMER, CHAIRPERSON -

I would like to first thank you, our members and staff for your ongoing support of our vision for continuous innovation, exemplary service and commitment to our community. This support enables Credit Union of Georgia to help many of our fellow members and our community at large.

Our Credit Union continued to thrive, grow and provide our members with exceptional service throughout the year! The Credit Union focused on enhancing our members overall experience, whether it be in-person, or digitally in 2021.

Innovative and convenient banking options for members were placed strategically in select branch locations and drive-thru services in 2021. Smart ATMs with Teller Assist allow members to perform a variety of transactions on their own or they have the option of being assisted by a live teller with extended service hours.

Tap and Go payment was also added for Credit Union of Georgia members. Apple Pay, Samsung Pay and Google Pay allows our members to make purchases with a tap of their phone. It is easier, safer and most importantly, contactless!

"I don't write reviews often, but I just had a phenomenal experience at the Hickory Flat Credit Union of Georgia branch. I applied online for new auto loan and manager Sumer reached out to me promptly and walked with me through every step of the process." – Brian R.

In addition to these exciting new features, the Credit Union opened two new branches in 2021, one in Hickory Flat in Canton and the other off Jiles Road in Kennesaw. Both locations have already become staple branches within their communities, bringing excellent member service and unmatched experiences to all who enter the doors.

As a volunteer Board of Directors, we have the responsibility of ensuring your Credit Union is operating safely and soundly with a solid financial foundation. I am proud to report the Credit Union continued its solid trend of growth and financial excellence in 2021. We owe this success to our members, leadership team and employees. Thank you for your part in creating an exceptionally well-managed and secure financial institution we can all be proud of.



#### STATEMENT OF FINANCIAL CONDITION

	Dec-21*	Dec-20	Dec-19
ASSETS			
Gross Loans	326,276,918	260,546,841	196,266,989
Allowance For Loan Loss	(2,144,201)	(1,674,505)	(836,448)
Net Loans	324,132,717	258,872,336	195,430,541
Cash & Cash Equivalents	107,558,314	86,655,428	49,545,648
Investments	111,631,353	97,250,584	89,664,140
Mortgage Loans Held for Sale	1,812,517	2,868,133	1,644,855
Fixed Assets	14,940,502	14,044,868	12,719,350
Other Assets	8,374,817	5,528,355	4,476,802
TOTAL ASSETS	568,450,220	465,219,704	353,481,336
LIABILITIES & EQUITY			
Accounts Payable	2,353,589	2,182,355	1,509,708
Other Liabilities	872,172	984,084	1,541,632
Total Payables	3,225,761	3,166,439	3,051,340
Shares	222,861,158	181,281,976	136,263,042
Share Drafts	133,679,998	114,403,224	85,257,710
Money Market Accounts	107,509,441	84,167,251	61,073,007
Club Accounts	1,659,555	1,218,804	894,145
Share Certificates	45,127,346	29,978,265	19,757,900
IRA/IRA CD's	11,097,336	9,750,968	9,552,767
Total Shares	521,934,834	420,800,488	312,798,571
Regular Reserves	3,620,411	3,620,411	3,620,411
Undivided Earnings	40,266,790	36,239,986	33,697,640
Unrealized Gain/Loss Investments	(597,576)	1,392,380	313,374
Total Equity	43,289,625	41,252,777	37,631,425
TOTAL LIABILITIES & EQUITY	568,450,220	465,219,704	353,481,336

#### STATEMENT OF INCOME & EXPENSES

	Dec-21*	Dec-20	Dec-19
INCOME			
Interest on Loans	12,326,621	10,360,951	8,611,996
Income from Investments	1,609,161	1,967,655	2,948,689
Other Operating Income	5,556,782	4,948,923	5,819,071
Total Operating Income	19,492,564	17,277,529	17,379,756
EXPENSES			
Operating Expenses	15,964,890	13,927,286	13,213,519
Dividends & Interest Expense	821,238	1,152,416	1,271,025
Provision for Loan Losses	317,543	1,019,622	283,925
Non-Operating Income	1,637,915	1,364,141	551,900
Total Expenses	15,465,756	14,735,183	14,216,569
NET INCOME	4,026,808	2,542,346	3,163,187

<sup>\*</sup>Unaudited financials

#### 2021 ANNUAL MEETING AGENDA

- MARCH 3, 2022 · 5:00 PM · JILES ROAD OPERATIONS CENTER -

l.	Call to Order	Ms. Jill Mutimer
II.	Determination of Quorum	Mr. Danny Smith
III.	Invocation	Mr. Lynn Rainey
IV.	Approval of Minutes	Ms. Jill Mutimer
V.	Report of the Chairman	Ms. Jill Mutimer
VI.	Report of the Treasurer	Dr. Randy Reece
VII.	Audit Committee Report	Mr. Danny Smith
VIII.	Report of the President	Mr. Brian Albrecht
IX.	Unfinished Business	Ms. Jill Mutimer
Χ.	New Business	Ms. Jill Mutimer
XI.	Elections	Mr. Lynn Rainey
XII.	Adjourn	Ms. Jill Mutimer

#### 2020 ANNUAL MEETING MINUTES

- MARCH 4, 2021 · JILES ROAD OPERATIONS BUILDING -

Chairperson Jill Mutimer called the Annual Meeting to order at 5:00 PM.

Chairperson Jill Mutimer recognized the Head Table.

Ms. Kendra Harpe appointed as the Recording Secretary.

Mr. Mike Anderson confirmed the quorum.

Ms. Barbara Bounds Selby gave the invocation.

Mr. Danny Smith made the motion to approve the Minutes and Dr. Frances Roberson seconded. The motion carried unanimously.

Chairperson Jill Mutimer presented the Chairperson's Report.

Chairperson Jill Mutimer called upon Dr. Randy Reece to present the Treasurer's Report.

Chairperson Jill Mutimer called upon Mr. Danny Smith, Chairperson of the Audit Committee to give the Audit Committee Report.

Chairperson Jill Mutimer called upon Mr. Brian Albrecht, President/CEO to give the President's Report.

Election of Officers: Chairperson Jill Mutimer called upon Mr. Lynn Rainey to give the Nominating Committee's Report.

The seats of Ms. Jill Mutimer and Mr. Danny Smith are up for election this year. No one notified the Credit Union of their desire to join the Board of Directors; therefore, these candidates run unopposed. The candidates agreed to run for re-election. Mr. Brian Albrecht made the motion to re-elect Ms. Jill Mutimer and Mr. Danny Smith. Mr. Mike Anderson seconded the motion. The motion was approved unanimously.

Chairperson Jill Mutimer stated that there would be no door prizes; however, everyone that RSVP'd would receive \$25 deposited to their share account.

The Meeting was adjourned at 5:11 PM.

#### **BRANCH LOCATIONS**

Canton Branch 140 Riverstone Parkway Canton, GA 30114

Hickory Flat Branch 2873 E. Cherokee Drive Canton, GA 30114

Jiles Road Branch 4178 Jiles Road, Suite 200 Kennesaw, GA 30144

Johnson Ferry Rd Branch 1020 Johnson Ferry Rd Marietta, GA 30068

Marietta Branch 69 South Avenue Marietta, GA 30060

Towne Lake Branch 3048 Eagle Drive Woodstock, GA 30189

#### **Board of Directors**

Jill Mutimer Chairperson

Danny Smith

Vice Chairperson, Director Emeritus Mike Anderson

Secretary

Dr. Randy Reece

Treasurer & Chairperson of the Compensation Committee

Dr. Frances Roberson

Director & Chairperson of Board Business Loan Committee

Barbara Bounds Selby Director Emeritus

Lynn Rainey Director

**Bill Rogers** 

**Director Emeritus** Frances Theodocian

**Director Emeritus** 

#### **Audit Committee**

Danny Smith Chairperson, Director Emeritus Sylvia Hamby Catrice Hufstetler

#### Senior Management Team

**Brian Albrecht** President/CEO

Kathy Day

Executive Vice President/COO **Brian Hawkins** 

Senior Vice President/CFO

Jason Walker

Senior Vice President/CLO

Amanda Arnold

Vice President of Marketing & Business Development

Tom McNutt

Vice President of Information Technology

John Short

Vice President of Human Resources & Training

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